



openhousenewyork volunteer survey

Thank you for making the 9<sup>th</sup> Annual openhousenewyork Weekend the largest and most successful weekend yet! Sharing your interest in New York's unique architecture and design enabled over 200,000 visitors to discover and learn more about New York City's built environment. Planning and funding for 2012 starts immediately, so your feedback is essential for improving OHNY Weekend and letting our funders hear from our Most Valuable Players: **You**.

Please complete the survey below by **Friday, October 28, 2011** and either fax to 212.620.9982, email a PDF version to [volunteer@ohny.org](mailto:volunteer@ohny.org) or mail it in to the OHNY office at 115 West 27<sup>th</sup> Street 9<sup>th</sup> Floor, New York, NY 10001

\*All of the information you choose to provide below is confidential and will be used for OHNY internal purposes only

Name \_\_\_\_\_

Name of Site \_\_\_\_\_

Shift Time \_\_\_\_\_

1) How would you rate your overall satisfaction as an OHNY volunteer?

Excellent  Good  Fair  Poor

Please provide comments related to your satisfaction rating above:

\_\_\_\_\_

2) Did you feel that the OHNY Training Session provided you with adequate information to volunteer at your assignment?

Yes  No

If not, how would you recommend we better prepare our volunteers?

\_\_\_\_\_

3) What issues, if any, arose that the site / program did not anticipate? How did the site / program handle them?

\_\_\_\_\_

4) What unexpected questions did visitors have about OHNY?

\_\_\_\_\_

5) Was the number of OHNY volunteers at your site / program appropriate?

Yes  Too many  Not enough (# of additional volunteers needed \_\_\_)

6) Was OHNY signage displayed at your site / program assignment?  Yes  No

7) What suggestions would you make to the OHNY Weekend Event Guide, website or hotline?

\_\_\_\_\_



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- 8) How many other sites / programs did you visit?     \_\_\_1 - 2     \_\_\_3 - 5     \_\_\_5 or more
- 9) Did you visit neighborhoods you don't normally visit?     \_\_\_Yes     \_\_\_No
- 10) Did you bring another person with you on these visits?     \_\_\_Yes     \_\_\_No     If yes, how many? \_\_\_  
 Ages of friends and / or family accompanying you     \_\_\_1 - 12     \_\_\_13 - 17     \_\_\_18 - 24     \_\_\_25 - 34     \_\_\_35 - 49  
 \_\_\_50+
- 11) How many years have you volunteered with OHNY?     \_\_\_1     \_\_\_2     \_\_\_3     \_\_\_4     \_\_\_5     \_\_\_6  
 \_\_\_7     \_\_\_8     \_\_\_9
- 12) How did you first hear about OHNY?  
 \_\_\_Architecture / Design Media     \_\_\_Big Apple Greeters     \_\_\_NYTimes     \_\_\_Friend or OHNY Volunteer  
 \_\_\_Idealist  
 \_\_\_Employer: \_\_\_\_\_     Other: \_\_\_\_\_
- 13) What prompted you to volunteer for OHNY Weekend?  
 \_\_\_\_\_
- 14) Would you like to volunteer for OHNY Weekend next year?     \_\_\_Yes     \_\_\_No     \_\_\_Maybe
- 15) Are you interested in volunteering for OHNY year-round?     \_\_\_Yes     \_\_\_No     \_\_\_Maybe  
 Areas of interest:     \_\_\_Office Support     \_\_\_Data Entry     \_\_\_Events     \_\_\_Fundraising  
 Other: \_\_\_\_\_
- 16) Do you have a friend who might be interested in volunteering whom we could e-mail information about the OHNY program?  
 My friend's name: \_\_\_\_\_  
 E-mail: \_\_\_\_\_
- 17) Would you like to be a candidate for the Volunteer Council?     \_\_\_Yes     \_\_\_No     \_\_\_Maybe  
 \*The Volunteer Council (VC) manages the OHNY volunteer program
- 18) What sites or programs would you like to see added to future OHNY Weekends?  
 \_\_\_\_\_

Please add any comments, memorable stories or OHNY experiences:

\_\_\_\_\_  
\_\_\_\_\_

Thank you! We greatly appreciate your volunteer efforts and your comments, and look forward to seeing you again next year at the 9<sup>th</sup> Annual openhousenewyork Weekend, October 8<sup>th</sup> and 9<sup>th</sup>, 2011.