



openhousenewyork volunteer survey

Thank you for making the 7th Annual openhousenewyork Weekend the largest and most successful weekend yet! Sharing your interest in New York's unique architecture and design enabled over 200,000 visitors to discover and learn more about New York City's built environment. Planning and funding for 2010 starts immediately, so your feedback is essential for improving OHNY Weekend and letting our funders hear from our Most Valuable Players: **You**.

Please complete the survey below by Monday, October 19th, 2009 and either **fax** to 212.620.5299, **email** a PDF version to volunteer@ohny.org or **mail** it in to the OHNY office at 555 West 25th Street, 6th Floor, New York, NY 10001

**All of the information you choose to provide below is confidential and will be used for OHNY internal purposes only*

Name _____

Name of Site _____ Shift _____
Time _____

1 How would you rate your overall satisfaction as an OHNY volunteer?
 Excellent Good Fair Poor

Please provide comments related to your satisfaction rating above:

2 Did you feel that the OHNY Training Session provided you with adequate information to volunteer at your assignment?
 Yes No

If not, how would you recommend we better prepare our volunteers?

What issues, if any, arose that the site / program did not anticipate? How did the site / program handle them?

What unexpected questions did visitors have about OHNY?

3 Was the number of OHNY volunteers at your site / program appropriate?
 Yes Too many Not enough (# of additional volunteers needed _____)

4 Was the OHNY poster displayed at your site / program assignment? Yes No



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5 Were there enough OHNY Weekend Event Guides available at your site / program assignment? Yes No



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6 What suggestions would you make to the OHNY Weekend Event Guide, Kids Guide, website or hotline?

[Empty text box for suggestions]

7 How many other sites / programs did you visit? ___1 - 2 ___3 - 5 ___5 or more

8 Did you visit neighborhoods you don't normally visit? ___Yes ___No

9 Did you bring another person with you on these visits? ___Yes ___No If yes, how many? ___
Ages of friends and / or family accompanying you ___1 - 12 ___13 - 17 ___18 - 24 ___25 - 34 ___35 - 49 ___50+

10 How many years have you volunteered with OHNY? ___1 ___2 ___3 ___4 ___5 ___6

11 How did you first hear about OHNY?
___Architecture / Design Media ___Big Apple Greeters ___NYTimes ___Friend or OHNY Volunteer ___Idealist
___Employer:_____ Other:_____

What prompted you to volunteer for OHNY Weekend?

[Empty text box for prompt]

12 Would you like to volunteer for OHNY Weekend next year? ___Yes ___No ___Maybe

13 Are you interested in volunteering for OHNY year-round? ___Yes ___No ___Maybe
Areas of interest: ___Office Support ___Data Entry ___Events ___Fundraising ___Other:_____

14 Do you have a friend who might be interested in volunteering whom we could e-mail information about the OHNY program?
My friend's name:_____ E-mail:_____

15 Would you like to be a candidate for the Volunteer Council? ___Yes ___No ___Maybe
*The Volunteer Council (VC) manages the OHNY volunteer program

16 What sites or programs would you like to see added to future OHNY Weekends?

[Empty text box for suggestions]

Please add any comments, memorable stories or OHNY experiences:

[Empty text box for comments]



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Thank you! We greatly appreciate your volunteer efforts and your comments, and look forward to seeing you again next year!